### **PARTNER**

# Communicate Investigate Recover

AAIR identifies fraud



PREPARED FOR:
ABG Loss
Prevention

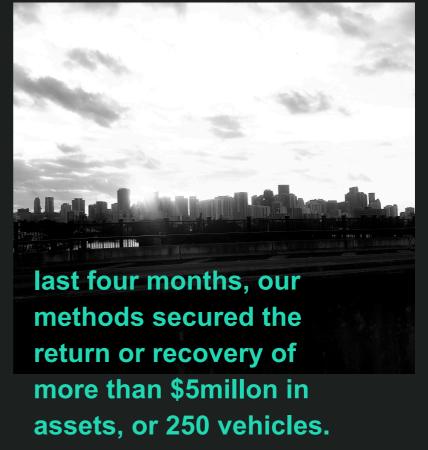
**AAIRecover.com** 

Fraud is on the rise. Worldwide organized criminals are attacking rental fleets internally and externally. AAIR utilizes fraud detection procedures to identify fraud and quickly implements detection systems to better protect businesses and consumers from financial and asset losses. AAIR will Communicate. Investigate, and Recover fraudulent rentals. Most rental car companies are reactive; the investigation starts one or more months after the rental period. Two to six weeks after the rental period, many assets have been stolen, shipped, sold, auctioned by impounds and manipulated. We work with clients to engineer strategies that recognize the danger swiftly which allows for quick recovery. International airport rental locations are especially under attack. Since 2019, the pandemic has placed a strain on asset retention. Let AAIR protect your fleet by proactively accessing fraud and recovering the vehicles quickly.

Our investigators are knowledgeable and efficient. Whether a vehicle has been stolen or a 75 year-old professional, premium customer has forgotten to renew their contract, we have the expertise and flexibility to secure the fleet and reduce liability, while protecting your customer base.

Working in the field exposes the vulnerabilities in the rental car industry. AAIR is efficient in all aspects of investigation, internally and customerbased. Our team has assisted in recoveries nationally: AVIS, BUDGET, PAYLESS, DOLLAR, THRIFT, ZIPCAR, FIREFLY and ENTERPRISE.

## who are we





### OMNI- CHANNEL APPROACH OF EXHIBITING EMPATHY & COMPASSION BOOSTS PRODUCTIVITY

# strengths & values

We specifically utilize an approach where we analyze new and active rental agreements, quickly assess, and recover assets in high-risk environments; and at the same time protecting your customers' patrons by ensuring their information is being used appropriately.

Significant losses nationwide are the result of fraudulent identification and credit cards used at rental locations worldwide. Oftentimes, the victims of ID fraud have no idea their personal information has been compromised, in some cases for many months. International airport locations from coast to coast are being targeted. Losses include automobile theft, vehicles being written off and customers losses as well. In many cases, cars have been damaged, stripped, customized, and vehicle parts removed and/or exchanged.

Our investigators are familiar with the industry and are able to access situational needs quickly. Whether a customer is totally oblivious, or is a criminal manipulating the company, we deal with everything until the asset is recovered with minimal risk.

### **ADAPTIVITY & INNOVATION**

Rental car locations are under constant bombardment from organized crime groups. Airport locations with automated pickup/drop-off, high employee turnover, significant rental volume, and a large quantity of non-trackable vehicles. Automated services combined with seemingly high employee turnover leaves space for organized criminals to sneak in and take advantage. As we detect fraudulent activity, we instate best practices to better protect your genuine customers and insulate your your fleet.

"Identity fraud has been on the rise for the past five years and also increased notably in 2021. The number of identity thefts reported to the Federal **Trade** Commission in 2021 was 22% higher than in 2020...."

## goals & objectives

### **ACCELERATED ASSET INVESTIGATION**

& RECOVERY is on the street now; we are equipped to protect your fleet. We are ready to communicate, investigate and recover rentals fraudulently acquired. We invite you to try us out. If our techniques are of interest, allow us to conduct a needs analysis. We would love to consult with you and create a targeted package.

### WE ARE EQUIPPED TO PROTECT YOUR CUSTOMER

### contact us

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